



AI Innovation Lab

# Terms and Conditions

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Welcome to the **Education IT AI Innovation Lab**. This service is operated by **Wowza, Inc.** ("Wowza").

1. These Terms and Conditions ("Terms") govern your membership and use of the AI Innovation Lab's services and resources. By registering for membership, you agree to comply with these Terms.
2. If you do not agree with these Terms, please do not register for membership.
3. Wowza may update these Terms at any time. Please review the Terms regularly to ensure that you are aware of any changes. Your continued use of Wowza's Services after changes have been made to the Terms indicates your agreement to be legally bound by the updated and/or amended Terms.

## Intellectual Property

All content, materials, and resources provided through the AI Innovation Lab membership are the intellectual property of Wowza. Unauthorized use, reproduction, or distribution of any content without prior written consent from Wowza, Inc. is strictly prohibited.

## User Contribution

By contributing content, feedback, or suggestions to the AI Innovation Lab, you grant Wowza a non-exclusive, royalty-free, worldwide, perpetual, and irrevocable license to use, reproduce, modify, adapt, publish, translate, distribute, and display such content.

## Third Parties

Wowza may engage third parties to provide services or resources on its behalf. These third parties may have their own terms and conditions that govern your use of their services or resources. Wowza is not responsible for any third-party services or resources.

## **User Registration**

Registration for the AI Innovation Lab is only complete upon receipt and confirmation of full payment. You agree to provide accurate and complete information during the registration process and to update such information to keep it current. Failure to do so may result in the suspension or termination of your membership.

## **Content**

The AI Innovation Lab is designed for personal educational development and is provided as is. Wowza reserves the right to modify the content, instructors, and materials as needed.

## **Acceptable Uses**

You agree to use the AI Innovation Lab membership and its services only for lawful purposes and in accordance with these Terms. You may not use the membership for any illegal or unauthorized purpose, including but not limited to copyright infringement or fraud.

## **Prohibited Activities and Restrictions**

You are prohibited from engaging in any of the following activities:

- Violating any applicable laws or regulations.
- Infringing the intellectual property rights of others.
- Interfering with the operation of the AI Innovation Lab.
- Harassing, intimidating, or threatening others.
- Using the AI Innovation Lab's services or resources for any illegal or unauthorized purpose.

## **Suspension and Termination**

Wowza reserves the right to suspend or terminate your membership at any time, without prior notice, for violating these Terms or for any other reason deemed appropriate by Wowza.

## Site Management and Support Clause

Wowza will make reasonable efforts to maintain the AI Innovation Lab and provide support for any issues or questions you may have regarding the membership.

## Pricing and Payment Terms

Membership fees and payment terms are as specified on the registration page or as otherwise communicated to you. Membership fees are non-refundable except as provided in the Cancellation Policy clause.

## Cancellation Policy

1. **Cancellation by Participant:** If you need to cancel your registration, please notify us as soon as possible. The following cancellation fees apply:
  - Full refund up to seven days prior to the beginning of the course.
  - Less than seven days before the course start date: 50% refund of the course fee.
  - After the course has begun: No refund will be provided.
2. **Substitutions:** If you cannot attend, you may transfer your registration to another eligible participant, subject to Wowza's approval.
3. **Cancellation by Wowza:** We reserve the right to cancel the course due to insufficient enrollment, instructor illness, or other unforeseen circumstances. In such an event, we will provide a full refund of the course fees but will not be responsible for any other related expenses.

## Privacy Policy

Your privacy is important to us. Personal information collected through the registration process will be used only for course-related communications and will not be disclosed to third parties without your consent, except as required by law.

## Limitation of Liabilities

Wowza will not be liable for any loss or damage arising from your participation in the course or the inability to participate.

## **Governing and Applicable Laws Clause**

These Terms are governed by the laws of [Your State/Country]. Any disputes arising from these Terms will be subject to the exclusive jurisdiction of the courts in [Your State/Country].

## **Corrections and Inaccuracies**

Wowza, Inc. reserves the right to correct any errors, inaccuracies, or omissions in the AI Innovation Lab membership, including pricing, descriptions, or availability.

## **Disclaimers and Warranties**

The AI Innovation Lab membership is provided "as is" and without warranties of any kind, either expressed or implied. Wowza disclaims all warranties, including but not limited to merchantability, fitness for a particular purpose, and non-infringement.

## **Contact Information**

If you have any questions or concerns about these Terms or the AI Innovation Lab membership, please contact us at [jrabkin@gmail.com](mailto:jrabkin@gmail.com).

By registering for the AI Innovation Lab, you acknowledge that you have read, understood, and agreed to these Terms and Conditions and the Cancellation Policy. If you have any questions or concerns, please contact us before proceeding with your registration.